

**DOC's 2002 Strategic Plan Performance Measures
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Measurable Targets		Target	QTR 1 (9/30/01)	QTR 2 (12/31/01)	QTR 3 (3/13/02)	QTR 4 (6/30/02)	Comments
OPERATIONS	Measure the percentage of offenders who complete programming requirements identified in their OAP.						This measure is pending data from OMNI.
	Measure the number of new criminal convictions for offenders while under the Department's jurisdiction.						This measure is pending data from OMNI.
	Measure the number of offenders in the community by risk category with guardians.						This measure is pending data from OMNI.
	Measure the number of victim advocates and victim service providers participating in risk management teams for RM-A offenders.						This measure is pending data from OMNI.
HUMAN SVCS	Increase percentage of diverse staff employed.		-	59.4%	59.6%		
	Increase percentage of diverse managers employed		-	60.7%	60.9%		
	Compare turnover of diverse employees to Department turnover rate.	CY01 10.2% vs 9.8%	-	-	4.1% vs 3.9%		Note that 3rd QTR data is for the QTR only.
FINANCIAL	Measure the cost of providing community supervision to offenders by risk management level.						This measure is pending completion of the workload study.